1. The Office of the Energy and Water Ombudsman Queensland (EWOQ) is an independent statutory authority which receives, investigates and facilitates the resolution of complaints made by small energy customers in Queensland and water customers in South East Queensland in relation to the connection, supply or sale of electricity, gas or water by a member of the Scheme. The EWOQ has offices in Brisbane, Rockhampton and Cairns.
2. Under legislation, the EWOQ is appointed by the Governor in Council for a term of no more than five years, and may be reappointed as long as the total of the person’s term is not more than 10 years.
3. Cabinet endorsed that Mr Forbes Smith be recommended to the Governor in Council for reappointment as the Energy and Water Ombudsman Queensland under section 51 of the *Energy and Water Ombudsman Act 2006* for a term of three years commencing 1 July 2014.
4. *Attachments*
* Nil.